



## Alabama Interactive eGovernment Council Alabama Interactive Service Management Report

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## **IN SUMMARY**

### **MARKETING/OPERATIONS**

After several meetings with the Alabama Real Estate Commission (AREC), we have come up with a 90-day marketing plan designed to drive adoption of the AREC Online License Renewal application. With several news articles, advertisements and a scheduled demo at Sunsplash on June 19, we are looking forward to a successful launch of this application.

Alabama Interactive was currently invited back to the Department of Conservation and Natural Resources to provide further detail about the proposed Point of Sale solution. We also met with DCNR's IT staff to answer their questions on the technical integration of the application.

NIC and Alabama Interactive met with Governor Siegelman and his staff on April 24<sup>th</sup> to discuss the future of eGovernment within the State. The meeting proved to be successful with both the State and Alabama Interactive agreeing on objectives that will ensure the success of the State's eGovernment initiative.

Alabama Interactive met with several key agencies this month to discuss the development of eGovernment applications. These agencies include the Department of Education, Alabama Banking Department, Alcohol and Beverage Control and the Association of Home Builders. Also, we have dedicated development to begin our fourth application, Real Estate Certification Searches, with the Alabama Real Estate Commission.

### **DEVELOPMENT**

Currently we are working with our Server Consolidation team to discuss Alabama Interactive's server needs and requirements. These discussions have mainly focused on the software to be installed on these servers along with the estimated size of Alabama Interactive's applications. We are working diligently with this team to ensure that all security and reliability concerns are met. We plan to begin testing over the next couple of weeks to ensure application, system, and data integrity. These tests will include testing the Web Server, each application, and the new database engine. We are currently in the process of upgrading our database engine from Oracle 8i to 9i, which should help with our effort to maintain data integrity.

The Development team is also working with several agencies to provide a breadth of services to the State during this initial phase. These applications include UCC filings, license renewals, and merchant services. Because there has been interest in Alabama Interactive acting as a payment gateway for some of the State agencies, we are discussing providing a common application interface for this service.

## PROJECT REPORT

### COMPLETED!

Application	Agency	Application Description	Status
Online renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete with a release date of September 1.

### IN DEVELOPMENT . . .

Application	Agency	Application Description	Status	Target Date
Online UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is still in the preliminary stages. Development is currently looking at different coding and integration options.	Currently seeking completion no later than the end of June.
Online Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses online.	This application is still in the preliminary stages of development.	TBD
Online Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is still in the preliminary stages of development.	TBD
Imaging Specs	Alabama Board of Nursing	ABN has requested the use of Alabama Interactive's Consulting Services. We will provide the necessary requirements for the ITB specs.	This project is currently being evaluated for action steps.	Currently seeking completion no later than the end of June.

## IN PLANNING AND CONSIDERATION . . .

Application	Agency	Application Description	Status	Target Date
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line. This application allows the purchase of multiple permits with a single transaction and generates a temporary permit immediately.	This project is currently still in the proposal stage. The agency is looking for a total turnkey solution.	TBD
Payment Portal Merchant Service Agreement	Department of Public Safety	This will allow DPS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds for their License Reinstatement application	A pre-proposal is being delivered. Next step is a meeting to negotiate rates and other services with Major Howell	TBD
Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	Functional specifications of the project have been coordinated	TBD
Online renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled. The agency said they would make contact when they are ready to proceed.	TBD
Online Renewal of Appraiser Licenses	Alabama Real Estate Appraisers Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled awaiting next Board Meeting.	TBD
Online Reinstatement of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reinstate their license online.	This application is in the prototype stage awaiting testing.	TBD

## IN PLANNING AND CONSIDERATION (Continued) . . .

Online Reactivation of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reactivate their license online.	This application is in the prototype stage awaiting testing.	TBD
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## SERVICE REQUEST

### **Service Request #6**

Alabama Secretary of State Merchant Service Agreement

Alabama Interactive requests and recommends this service for Alabama Secretary of State is added to the network as a **charge** service. Development for the Alabama Interactive Merchant Service application is at no cost to the Alabama Secretary of State.

### **Service Request #7**

Alabama Board of Nursing License Reactivation

Alabama Interactive requests and recommends this service for Alabama Board of Nursing is added to the network as a **charge** service. Development for the Alabama Interactive application service is at no cost to the Alabama Board of Nursing.

### **Service Request #8**

Alabama Board of Nursing License Reinstatement

Alabama Interactive requests and recommends this service for Alabama Board of Nursing is added to the network as a **charge** service. Development for the Alabama Interactive application service is at no cost to the Alabama Board of Nursing.

## **OTHER BUSINESS / IN CLOSING**

The month of April proved to be successful for the internal development of Alabama Interactive. We are still ramping up, but with successful meetings with the Governor and other key State leaders, the word is out. I am looking forward to tremendous growth over the next few months and appreciate everyone's help in this initiative. As always, please feel free to call on me with any questions or comments.

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Respectfully Submitted,

Winn McInnis